



Volunteer Role: Digital Literacy MEN tutor

Our Organisation

Age Action supports and advocates for equality and human rights for all older people. Everything we do is based on a recognition of the diversity of identity and situation among older people and a concern for equality for all older people. Our work is driven by an organisation that is professional in its operations and lives out its values of **dignity, participation, diversity, social justice, and professionalism.**

About Digital Literacy MEN

Older men have been found to experience greater levels of isolation than women, and this can be directly impacted if their level of digital literacy is low. The Digital Literacy MEN programme is aimed at improving the wellbeing and social connectedness of older men living in rural Ireland by equipping them with the digital skills needed to interact online and explore social opportunities both online and offline. This programme is specifically designed to increase confidence and skills around safety, getting online and connecting with others.

Tasks:

Digital Literacy MEN classes are learner led, so the type of tasks you might be asked to assist with may vary, but some examples include supporting learners to:

- Use Smartphone/Tablet.
- Send and receive emails.
- Download and upload apps in their phone .
- Transfer photos from their camera to a computer.

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- Look up flights.
- Use programmes such as Zoom.
- Navigate the internet.

Skills, Experience & Qualities Required

- Fluent level of English.
- Basic IT skills.
- Ability to relate well to older people.
- Patience.
- Welcoming manner.
- A commitment to Age Action's Values.

Time Commitment

Digital Literacy MEN classes run for five week, two hours a week. Digital Literacy MEN involves 1:1 tutoring with the learner so we do ask that volunteers commit to the full five week course whenever possible, to ensure continuity for your learner.

Most classes take place in the morning or afternoon. We run a very limited number of evening courses. We do not run classes at the weekends.

Location:

You will be assigned to Digital Literacy MEN classes within your local community.

Application process:

- Complete Volunteer application form.
- Reference checks.
- Development Officer gets in touch (this person will be your main point of contact and Supervisor during your time with us as a Volunteer).

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- Training Completed by Volunteer on elearning Platform.
- You're ready to start volunteering!

