

## Getting Started

### Shopping Online

Online shopping is a convenient way to shop without leaving the comfort of your home! You can buy almost anything on line (often for less than you would pay in the shops) and have it delivered direct to your door. It is great for finding products such as books, CD's or clothes. Many supermarkets offer an online shopping service with delivery and most are excellent.

Online shopping is easy. Even if you don't intend buying anything, you can browse online shops, or compare prices between Online shops.

If you want to make a purchase, all you'll need is a credit or debit card and register your details with the web site, then follow the steps below.

- 1 Go to the site on which you want to shop
- 2 Click on the item you want
- 3 Click "**add to basket**"  
(Repeat steps 2-3 to add more items)
- 4 Click on "**go to basket**" to view what you are buying and make sure it's correct
- 5 Go to '**checkout**'
- 6 Before you can pay, you'll need to register with the web site – you will need to have an email address and create a password
- 7 Enter your delivery address details and a contact number or email address
- 8 Enter your credit or debit card details

Complete your purchase and wait for your goods to arrive. It's as straightforward as that!

#### Things to Note:

- You may have to pay a delivery charge for items you buy online and you should consider this when comparing costs between a shop and an online retailer
- For goods purchased in the UK there can be expensive delivery charges; you can reduce this by using the Parcel Motel service [www.parcelmotel.com](http://www.parcelmotel.com)

### Useful Websites for Shopping Online

Supermarkets	<a href="http://www.supervalu.ie">www.supervalu.ie</a> <a href="http://www.tesco.ie">www.tesco.ie</a>
Books	<a href="http://www.easons.ie">www.easons.ie</a> <a href="http://www.amazon.co.uk">www.amazon.co.uk</a>
Gifts	<a href="http://www.argos.ie">www.argos.ie</a>
Home	<a href="http://www.ikea.ie">www.ikea.ie</a>

## Paying For Goods Online

### Credit Cards

Many people have concerns about using a credit card online and it's always wise to be careful with your credit card in any situation. However, there is no reason why shopping on the Internet is any less secure than shopping on the high street, as long as you follow some basic guidelines.

- Ensure the site you are buying from is a secure site. There are a number of ways to identify a secure site:
  - When you get to the payment section of the website, check the web address in the browser starts with **https** (rather than **http**) – this means they're using some sort of security when handing your money
  - Look for the security icon (a locked padlock or unbroken key symbol) in the bottom right-hand corner of the screen
- If a website doesn't display a full postal address or contact landline number and doesn't display a returns policy or procedure on what to do if there's a problem and you need to return goods, it's in breach of the **Distance Selling Regulations**, so don't use it! These details are usually displayed on the bottom of the home page.
- Anyone can create a web page, so there's no immediate way for a shopper to tell whether an online shop is genuine at first sight. Try to purchase items from trusted, well-established retailers, or ones recommended by friends.

### Pay Pal

Some websites allow you to pay for goods and services using Pay Pal. This service that allows you to make secure payments and money transfers through the Internet. Once you sign up for a Pay Pal account, you can then purchase items and send money without ever sharing your financial information with the Retailer. [www.paypal.com](http://www.paypal.com)

### Alternatives to using a Credit Card

If you do not have a credit card or do not want to use your credit/debit card online, you can still shop online using 3V vouchers. 3V vouchers are disposable pre-paid VISA numbers that can be used to shop online, via mail order or over the telephone just like using a standard credit card. You don't need a bank account to purchase a 3V voucher and they are not linked to any of your financial details. You can purchase a 3V voucher in many local shops, petrol stations etc. Go to [www.3v.ie](http://www.3v.ie) for information on what they are and where you can get them locally.

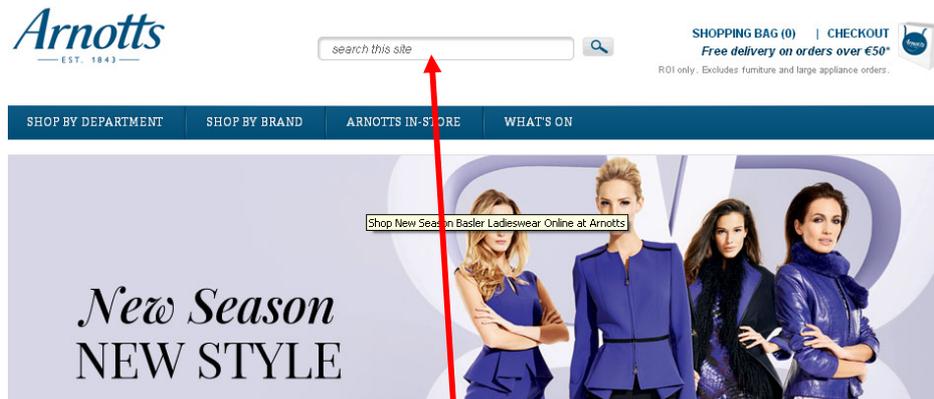
For more information on using your credit card safely online go to Safe Card at [www.safecard.ie](http://www.safecard.ie) or [www.makeitsecure.ie](http://www.makeitsecure.ie)

**In the following activity, we will go through the steps of buying an item online, but you will not actually purchase the item**

## Buying a Kettle from Arnott's online

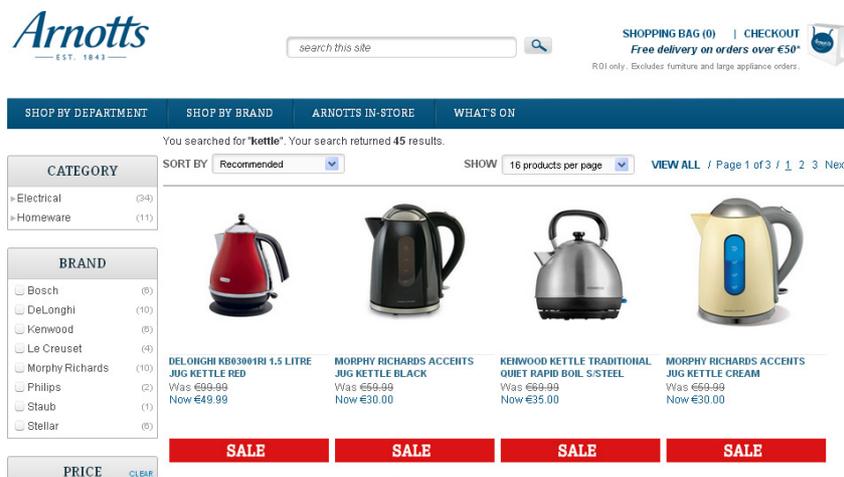
1. Go to [www.arnotts.ie](http://www.arnotts.ie)

The following page will open



2. Type the word 'kettle' in the search box

The search results page will appear



3. Scroll down the page and choose a kettle. Click on the item.



### DeLonghi KB03001Ri 1.5 Litre Jug Kettle Red

WAS €99.99  
NOW €49.99

**SALE**  
Reduced to €49.99 While Stocks Last

- DETAILS | FEATURES
- KB03001R 3 kW.
- 1.7 litre capacity.
  - Concealed element for easy cleaning.
  - Rapid boil.
  - Quiet boil.

SELECT

RED

ONE SIZE

Was €99.99, Now €49.99

TOTAL PRICE €49.99

**ADD TO BAG**

SHARE THIS ITEM

f t p q+

DELIVERY INFORMATION

This item is eligible for free delivery

Usually dispatches within 3-5 working days

4. Select the quantity 1 from the drop down menu



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TOTAL PRICE €49.99

**ADD TO BAG**

SHARE THIS ITEM

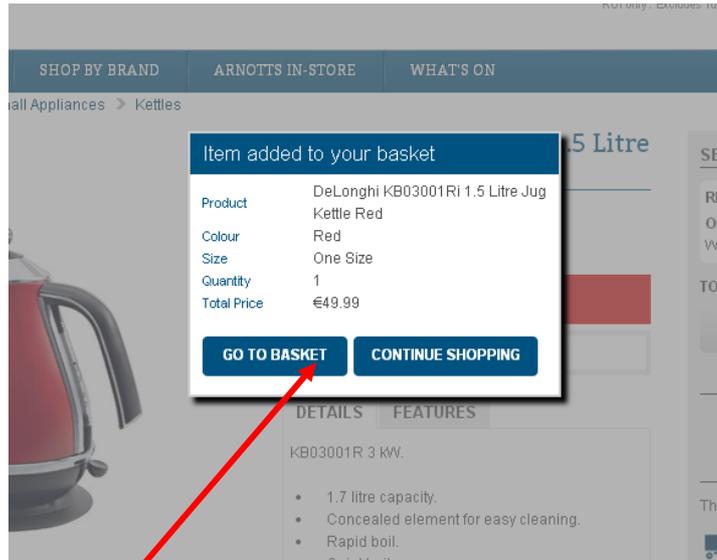
f t p q+

DELIVERY INFORMATION

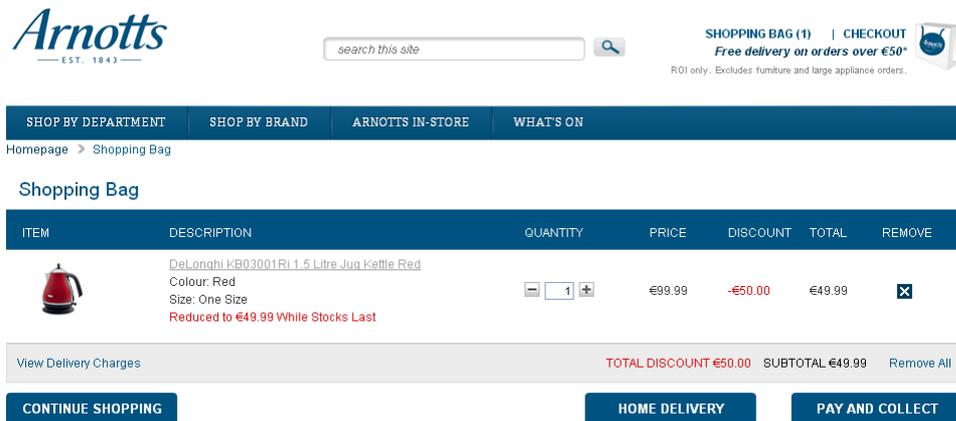
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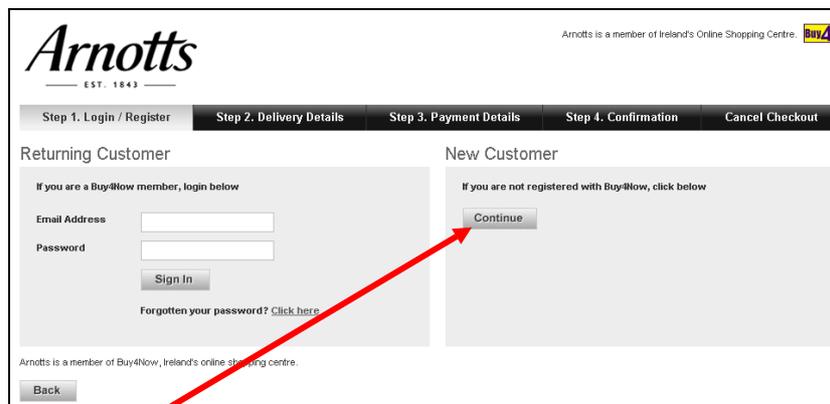
5. Click on "Add to Bag"



6. Click "Go To Basket"



7. Click on Home Delivery



8. Click on Continue under the New Customer section

9. Enter your details (you can use a dummy address & email)

10. Another screen will appear asking if your delivery address is the same as your billing address. Tick the box on the top of the right hand section that says “Tick if the delivery address is the same as the billing address”. Click Continue.

The following page will appear at the bottom of the page. **DO NOT COMPLETE THE PAYMENT DETAILS section.** In a real transaction you would do so and then click on ‘Confirm Payment’.

11. Click on the Arnott’s logo at the top of the page to go back to the homepage.